

10th July 2020

Responsible Visitor Pledge

- ✓ I know that both the park and the whole of North Shropshire have restrictions in place. I recognise the concerns of the local community about the virus spreading and will follow the guidelines below to keep everyone safe and not worried about visitors. I will continue to follow the 2-metre social distance where this is possible as it is safer than "1-metre plus".
- ✓ **I will not travel if I (or any of the household) have symptoms of Covid-19 however mild.** I know that if I contact you promptly, you will transfer my booking to another date. Should I get any symptoms while staying at the park, I will notify reception immediately and return home.
- ✓ I understand that the facilities will be open, but I may have to wait longer to use them. I will follow the social distancing instructions and sign-in to bars and other facilities when needed and take extra care using shared facilities like play parks, bars, bins, toilet blocks and chemical toilet disposal etc.
- ✓ I will wash my hands regularly with soap and hot water or use hand sanitiser if that is all I have available. I will take particular care to do this before leaving the accommodation and when I return.
- ✓ I will stay at least 2 metres from anyone else that is not from my household (other guests and staff).
- ✓ I know that facilities are open with restricted access. **I accept that if I bring children, I will supervise and entertain them** so that they are not tempted to wander around unsupervised. **I will not allow children to leave the pitch unaccompanied*.**
- ✓ I will not enter anyone else's pitch** and especially **not their caravan, tent or enclosed gazebo etc.**
- ✓ I will not bring extra people on holiday and I will not invite visitors to the park. I know that no one can enter my pitch, and I will not congregate with others against government or site guidelines.
- ✓ I will limit travel around the local area and avoid crowded areas where it will be difficult to maintain a 2-metre distance. I will buy local goods and takeaways when I can, choosing local businesses before chains as I know that this will help the local economy and make visitors feel more welcome again.
- ✓ I will pay the balance before arrival by phone (or online if arranged) and check-in during the agreed time window. I will pay with contactless card whenever possible on site.
- ✓ I understand that the guidance could be changed in accordance with government policy. It could be relaxed or made more stringent with no notice if health conditions require it.
- ✓ I know that if I or any of party do not follow these guidelines, we may be asked to leave the park immediately***.

* Children under the age of 14 must be supervised and accompanied by a responsible person over the age of 16 at all times. This is to help them stick to the social distancing and hygiene rules which are in place on this site. All under 18's must be accompanied by a adult in bars.

** Entering someone else's caravan, tent or enclosed gazebo etc. This may be done by registering a connection, **but only after your connection has been registered with reception and this must be done in advance or you will still be in breach of your responsible visitor's pledge.** You may still only have two households at one time.

This is in line with the current government guidance.

As was already the case, in terms of seeing friends and family, you can:

- meet in groups of up to two households in any location - public or private, indoors or outdoors. You do not always have to meet with the same household - you can meet with different households at different times. **However, it remains the case - even inside someone's home - that you should socially distance from anyone not in your household** (but only after your connection has been registered with reception)
- continue to meet outdoors in **groups of up to six people from different households**, following social distancing guidelines
- stay overnight away from your home with your own household or with members of **one other household** (but only after your connection has been registered with reception)

We still believe that it is better not to do this as socially distancing in a caravan, tent or enclosed gazebo is virtually impossible. It would only take one infected person to make every household they have visited and any connections to those households needing to self-isolate for 14 days. This cannot be done on the caravan park. So you would be effectively putting every household and all the connections into lockdown for two weeks.

Here is the NHS guidance.

How to self-isolate

You must not leave your home if you're self-isolating.

Don't

- do not go to work, school or public places – work from home if you can
- do not go on public transport or use taxis
- do not go out to get food and medicine – order it online or by phone, or ask someone to bring it to your home
- do not have visitors in your home, including friends and family – except for people providing essential care
- do not go out to exercise – exercise at home or in your garden, if you have one

*** By continuing with my booking and entering Lower Lacon Caravan Park, I and my party agree to abide by all the terms of the Responsible Visitor Pledge and as the party leader (the name the booking is made in) I am responsible for all of my parties members and their actions, including any costs incurred.

If you disagree or feel that you cannot follow these rules, please request a refund. As it will be in everyone's interest for you not to come and put yourself and others at risk.

Regards
Robert Shingler
Park Manager