

30<sup>th</sup> June 2020

## Responsible Visitor Pledge

- ✓ I know that both the park and the whole of North Shropshire have restrictions in place. I recognise the concerns of the local community about the virus spreading and will follow the guidelines below to keep everyone safe and not worried about visitors. I will continue to follow the 2-metre social distance where this is possible as it is safer than "1-metre plus".
- ✓ I will not travel if I (or any of household) have symptoms of covid-19 however mild. I know that if I contact you promptly, you will transfer my booking to another date. Should I get any symptoms while staying at the park, I will notify reception and return home.
- ✓ I understand that the facilities will be open, but I may have to wait longer to use them. I will take care when using the disposal facilities and follow the social distancing instructions.
- ✓ I will wash my hands regularly with soap and hot water or use hand sanitiser if that is all I have available. I will take particular care to do this before leaving the accommodation and when I return.
- ✓ I will stay at least 2 metres from anyone else that is not from my household (other guests and staff).
- ✓ I will not enter anyone else's pitch and especially **not their caravan, tent or enclosed gazebo etc.**
- ✓ I will not bring extra people on holiday and I will not invite visitors to the park. I know that no one can enter my pitch, and I will not congregate with others against government or site guidelines.
- ✓ I know that facilities are open with restricted access. I accept that if I bring children, I will supervise and entertain them so that they are not tempted to wander around unsupervised. I will not allow children to leave the pitch unaccompanied.
- ✓ I will limit travel around the local area and avoid crowded areas where it will be difficult to maintain a 2-metre distance. I will buy local goods and takeaways when I can, choosing local businesses before chains as I know that this will help the local economy and make visitors feel more welcome again.
- ✓ I will pay the balance before arrival by phone (or online if arranged) and check-in during the agreed time window. I will pay with contactless card whenever possible on site.
- ✓ I understand that the guidance could be changed in accordance with government policy. It could be relaxed or made more stringent with no notice if health conditions require it.
- ✓ I know that if I or any of party do not follow these guidelines, we may be asked to leave the park immediately.